**Project Development Phase**

**Model Performance Test**

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| Date | 26 JUNE 2025 |
| Team ID | LTVIP2025TMID59973 |
| Project Name | Citizen AI – Intelligent Citizen Engagement Platform |
| Maximum Marks |  |

**Model Performance Testing:**

Project team shall fill the following information in model performance testing template.

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| **S.No.** | **Parameter** | **Screenshot / Values** |
|  | Data Rendered | Citizen complaints, service requests, feedback logs |
|  | Data Preprocessing | Tokenization, sentiment analysis, anonymization |
| 3. | Utilization of Filters | Region, department, complaint type, urgency |
| 4. | Calculation fields Used | Response time avg, engagement score, sentiment index |
| 5. | Dashboard design | No of Visualizations / Graphs – 8 (e.g., heatmaps, bar charts, KPI cards) |
| 6 | Story Design | No of Visualizations / Graphs – 5 (e.g., timeline of engagement, predictive churn analysis) |